

Why does the UPS LCD show “RTC Corrupt Data”?

If “RTC Corrupt Data” appears on the LCD of the UPS and, concurrently, “UPS Error Reported” appears as an Alert in the PowerAlert Device Manager (PADM) web interface, this is likely caused by the Daylight Savings Time transition.

To clear the Alert and message in the UPS LCD, first perform a reboot of the WEBCARDLX, using one of the available methods:

- Command Line Interface: “reboot” command
- Web interface: Gear icon > Reboot PowerAlert

Once the reboot has been completed, use the LCD navigation buttons to select the appropriate options for clearing the message. This action will also clear the PADM Alert.

