



*Powering Business Worldwide*

SERVICE PART NUMBER: **WFLN7NXXX-SRC5500**

## **Annual Onsite Service Agreement for Rackmount Air Conditioning Units, 3K, 5K, 7K, 33K BTU**

Annual Onsite Service Agreement for Rack Mount Air Conditioning Units, 3K, 5K, 7K, 33K BTUs

### **FEATURES & BENEFITS**

Eaton's annual service plan for cooling products is a comprehensive service package that ensures the product is maintained by the manufacturer to factory specifications and remedial service issues are solved with urgency and without additional cost.

- **Peace of mind**

Avoid extended outages and unforeseen repair costs.

- **Qualified factory technicians**

Ensure repairs are done quickly and correctly by trained and experienced personnel.

- **Priority service**

Contract holders are at the front of the line and can expect immediate service.

- **Preventive maintenance visit**

One scheduled preventive maintenance service visit and a comprehensive visual, environmental and operational inspection of the system confirms components are performing to specifications.

- **Comprehensive coverage**

Includes all parts, labor and travel expenses with an available 24/7 option.

### **Questions about this Annual Service Agreement?**



**Call Us**

+1 (773) 869-1776



**Email a Service Specialist**

[techsupport2@eaton.com](mailto:techsupport2@eaton.com)



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## SERVICE SPECIFICATIONS

Service Type	Annual Service Agreement
Service Details	Extends Standard Factory Warranty; Includes On-Site Warranty Coverage
Agreement Duration	1-Year
Product Coverage	Air Conditioning System
Product Coverage Details	Rack Mount Cooling Unit 3-33K BTUs
Scheduled Service Hours	Normal Business Hours (M-F, 9AM - 6PM)
Geographic Coverage	US (Lower 48 States)
Emergency On-Site Service	Yes
Return for Repair	No
On-Site Repair	Yes
On-Site Repair Response Time	Next Business Day
Preventative Maintenance	Yes
Number of Preventative Maintenance Visits	1
Travel Included	Yes
Labor Included	Yes
Parts Coverage	Yes
Product Replacement	No

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website.

<https://tripplite.eaton.com/support/services-3phase-ups>

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