



Powering Business Worldwide



SERVICE PART NUMBER: W3CRGANNGB

## Annual Service Agreement for 100-160K 3-Phase UPS in Great Britain - Gold (2 PM)

Gold Annual Service Agreement with 1-Year On-Site Warranty (4-Hour Response) and 2 Preventive Maintenance Visits (24/7/365) for 100-160 kVA 3-Phase UPS in Great Britain. Includes: Travel; labor and non-consumable UPS parts. **Note:** Batteries are not included.

### Questions about this Annual Service Agreement?



Call Us

+1 (773) 869-1776



Email a Service Specialist

techsupport2@eaton.com



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## SERVICE SPECIFICATIONS

<b>Service Type</b>	Annual Service Agreement
<b>Service Details</b>	Includes On-Site Warranty Coverage
<b>Service Level</b>	Gold
<b>Agreement Duration</b>	1-Year
<b>Product Coverage</b>	3-Phase UPS
<b>Scheduled Service Hours</b>	24/7/365
<b>Geographic Coverage</b>	Great Britain
<b>Emergency On-Site Service</b>	Yes (24/7/365)
<b>Return for Repair</b>	No
<b>On-Site Repair</b>	Yes
<b>On-Site Repair Response Time</b>	4 Hours
<b>Preventative Maintenance</b>	Yes
<b>Number of Preventative Maintenance Visits</b>	1
<b>Travel Included</b>	Yes
<b>Labor Included</b>	Yes
<b>Parts Coverage</b>	Yes
<b>Parts Coverage Details</b>	UPS Parts Only (Batteries Not Included)
<b>Battery Replacement Included</b>	Yes

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website.

<https://tripplite.eaton.com/support/services-3phase-ups>

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