



SERVICE PART NUMBER: W3CRBANNGB

Annual Service Agreement for 100-160K 3-Phase UPS in Great Britain - Bronze (2 PM)

Bronze Annual Service Agreement with 1-Year On-Site Warranty (Next Business Day Response) and 2 Preventive Maintenance Visits (Normal Business Hours) for 100-160 kVA 3-Phase UPS in Great Britain. Includes: Travel; labor and non-consumable UPS parts. **Note**: Batteries are not included.

Questions about this Annual Service Agreement?





Email a Service Specialist techsupport2@eaton.com





SERVICE SPECIFICATIONS

Service Type	Annual Service Agreement
Service Details	Includes On-Site Warranty Coverage
Service Level	Bronze
Agreement Duration	1-Year
Product Coverage	3-Phase UPS
Scheduled Service Hours	Normal Business Hours (M-F, 9AM - 5PM)
Geographic Coverage	Great Britain
Emergency On-Site Service	Yes
Return for Repair	No
On-Site Repair	Yes
On-Site Repair Response Time	Next Business Day
Preventative Maintenance	Yes
Number of Preventative Maintenance Visits	1
Travel Included	Yes
Labor Included	Yes
Parts Coverage	Yes
Parts Coverage Details	UPS Parts Only (Batteries Not Included)
Battery Replacement Included	Yes

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website. <u>https://tripplite.eaton.com/support/services-3phase-ups</u>

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