



Powering Business Worldwide



SERVICE PART NUMBER: W3ANSANNGB

Annual Service Agreement for 10-30K 3-Phase UPS in Great Britain - Silver (1 PM)

Silver Annual Service Agreement with 1-Year On-Site Warranty (8-Hour Response) and 1 Preventive Maintenance Visit (Weekdays 24/7) for 10-30 kVA 3-Phase UPS in Great Britain. Includes: Travel; labor and non-consumable UPS parts. **Note:** Batteries are not included.

Questions about this Annual Service Agreement?



Call Us

+1 (773) 869-1776



Email a Service Specialist

techsupport2@eaton.com



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SERVICE SPECIFICATIONS

Service Type	Annual Service Agreement
Service Details	Includes On-Site Warranty Coverage
Service Level	Silver
Agreement Duration	1-Year
Product Coverage	3-Phase UPS
Scheduled Service Hours	Normal Business Hours (M-F, 9AM - 6PM)
Geographic Coverage	Great Britain
Emergency On-Site Service	Yes (24/7/365)
Return for Repair	No
On-Site Repair	Yes
On-Site Repair Response Time	8 Hours
Preventative Maintenance	Yes
Number of Preventative Maintenance Visits	1
Travel Included	Yes
Labor Included	Yes
Parts Coverage	Yes
Parts Coverage Details	UPS Parts Only (Batteries Not Included)
Battery Replacement Included	Yes

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website.

<https://tripplite.eaton.com/support/services-3phase-ups>

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