Tripp Lite
1111 W. 35th Street
Chicago, IL 60609 USA
Telephone: 773.869.1234
www.tripplite.com

SERVICE PART NUMBER: **W12-SCBAS1**

Annual Service Agreement for In-Row Cooling System SRCOOLDXRW12 in USA

Annual Service Agreement with 1-Year 24/7/365 On-Site Warranty and 2 Preventive Maintenance Visits (Normal Business Hours) for the In-Row Precision Air Conditioning System SRCOOLDXRW12 in USA (Lower 48 states). Coverage Includes: Parts, Labor, Travel and 24/7 Technical Support. Additional travel charges may apply based on location. PREREQUISITE: Purchase of Tripp Lite startup service at time of activation or preventive maintenance service and correction of out-of-specification conditions at customer expense prior to activation of warranty renewal.

FEATURES & BENEFITS

On-Site Warranty
Provides 24/7/365 rapid-response repair, including parts, travel and labor, as well as 24/7 technical support via telephone or email. Working with the Tripp Lite service team ensures you have access to genuine, high-quality OEM parts. It also ensures that service personnel are properly trained and up-to-date on the latest service bulletins and best practices.

Preventive Maintenance
All cooling systems have wearable components that must be checked periodically to ensure they are still operating within specifications. Preventive maintenance identifies and corrects problems early, before they can cause inefficiency, poor performance, UPS failure, downtime and lost productivity. Preventive maintenance is key to cooling reliability, longevity and cost control.

Questions about this Annual Service Agreement?

Call Us
+1 (773) 869-1776

Email a Service Specialist
techsupport@tripplite.com

Tripp Lite
1111 W. 35th Street
Chicago, IL 60609 USA
Telephone: 773.869.1234
www.tripplite.com

SERVICE SPECIFICATIONS

Service Type	Annual Service Agreement
Agreement Duration	1-Year
Product Coverage	Air Conditioning System
Product Coverage Details	SRCOOLDXRW12
Scheduled Service Hours	Normal Business Hours (M-F, 9AM - 5PM)
Geographic Coverage	US (Lower 48 States)
Return for Repair	No
Preventative Maintenance	Yes
Number of Preventative Maintenance Visits	2
Travel Included	Yes
Labor Included	Yes
Parts Coverage	Yes

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Tripp Lite for more information. More detailed information on UPS Services is available on Tripp Lite's website. https://www.tripplite.com/support/services-3phase-ups

© 2022 Tripp Lite. All rights reserved. All product and company names are trademarks or registered trademarks of their respective holders. Use of them does not imply any affiliation with or endorsement by them. Tripp Lite has a policy of continuous improvement. Specifications are subject to change without notice.