



Powering Business Worldwide



SERVICE PART NUMBER: **W10-EW0-1B**

## **Commissioning for 10kVA - 15kVA 3-Phase UPS models or SVTX 3-Phase UPS and Battery Cabinet in USA - Premium**

Commissioning with Startup (Outside Business Hours) for 10kVA - 15kVA 3-Phase UPS models or SVTX 3-Phase UPS Plus 1 Additional Battery Cabinet in USA (Lower 48 States). Note: Startup Only – Excludes On-Site Warranty. Additional Battery Cabinets Cost Extra.

### **FEATURES & BENEFITS**

#### **UPS Startup**

Startup helps you verify and document the proper installation and operation of your UPS system to build a solid foundation for improved reliability, higher efficiency, reduced costs, enhanced safety, fewer repairs, quicker service and longer UPS lifespan. Startup also registers your UPS, initiates its service record and establishes the essential working relationship between your organization and the Tripp Lite service team.

### **Questions about this Commissioning Service?**



**Call Us**

+1 (773) 869-1776



**Email a Service Specialist**

techsupport2@eaton.com



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### SERVICE SPECIFICATIONS

<b>Service Type</b>	Commissioning Service
<b>Service Details</b>	One Time Service
<b>Agreement Duration</b>	1-Year (Factory Warranty Only)
<b>Product Coverage</b>	3-Phase UPS
<b>Product Coverage Details</b>	1 Additional Battery Cabinet
<b>Scheduled Service Hours</b>	Off Business Hours (M-F, 5PM - 9PM), Weekends (Sat, Sun)
<b>Geographic Coverage</b>	US (Lower 48 States)
<b>Emergency On-Site Service</b>	No
<b>Return for Repair</b>	Yes
<b>On-Site Repair</b>	No
<b>Preventative Maintenance</b>	No
<b>Number of Preventative Maintenance Visits</b>	0
<b>Travel Included</b>	No
<b>Labor Included</b>	No
<b>Parts Coverage</b>	Yes
<b>Parts Coverage Details</b>	UPS Parts and Batteries
<b>Battery Replacement Included</b>	Yes

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website.

<https://tripplite.eaton.com/support/services-3phase-ups>

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