SERVICE PART NUMBER: **W09L-SCBAS1-1B**

Annual Service Agreement for 100kVA - 140kVA 3-Phase UPS and Primary Battery Plus 1 Battery Cabinet in USA

Annual Service Agreement with 1-Year 24/7/365 On-Site Warranty and Preventive Maintenance (Major/Minor Preventative Maintenance Visits; Major Outside Business Hours) for 100kVA - 140kVA 3-Phase UPS and Primary Battery Plus 1 Additional Battery Cabinet in USA (Lower 48 States). Coverage Includes: UPS Parts (Not Batteries), Labor, Travel and 24/7 Technical Support. Note: Additional Battery Cabinets Cost Extra.

FEATURES & BENEFITS

On-Site Warranty

Provides 24/7/365 rapid-response repair, including parts, travel and labor, as well as 24/7 technical support via telephone or email. Working with the Tripp Lite service team ensures you have access to genuine, high-quality OEM parts. It also ensures that service personnel are properly trained and up-to-date on the latest service bulletins and best practices.

Preventive Maintenance

All UPS systems have wearable components that must be checked periodically to ensure they are still operating within specifications. Preventive maintenance identifies and corrects problems early, before they can cause inefficiency, poor performance, UPS failure, downtime and lost productivity. Preventive maintenance is the key to UPS reliability, longevity and cost control.

Questions about this Annual Service Agreement?

Call Us
+1 (773) 869-1776

Email a Service Specialist
techsupport2@eaton.com

SERVICE SPECIFICATIONS

Service Type	Annual Service Agreement
Service Details	Includes On-Site Warranty Coverage
Agreement Duration	1-Year
Product Coverage	3-Phase UPS
Product Coverage Details	1 Additional Battery Cabinet
Scheduled Service Hours	Normal Business Hours (M-F, 9AM - 5PM); NOTE: the major Preventative Maintenance can be performed during off hours
Geographic Coverage	US (Lower 48 States)
Emergency On-Site Service	Yes (24/7/365)
Return for Repair	No
On-Site Repair	Yes
Preventative Maintenance	Yes
Number of Preventative Maintenance Visits	2
Travel Included	Yes
Labor Included	Yes
Parts Coverage	Yes
Parts Coverage Details	UPS Parts Only (Batteries Not Included)
Battery Replacement Included	No

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website.
https://tripplite.eaton.com/support/services-3phase-ups

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