

SERVICE PART NUMBER: **W09-EW1-247**

## Commissioning for SV or SVX 3-Phase UPS and Primary Battery in USA - Premium

Commissioning with Startup (Outside Business Hours) and 1-Year 24/7/365 On-Site Warranty Activation for SV or SVX Series 3-Phase UPS in USA (Lower 48 States). Coverage Includes: UPS Parts, Batteries, Labor, Travel and 24/7 Technical Support. **Note:** Additional Battery Cabinets Cost Extra.

### FEATURES & BENEFITS

#### UPS Startup

Startup helps you verify and document the proper installation and operation of your UPS system to build a solid foundation for improved reliability, higher efficiency, reduced costs, enhanced safety, fewer repairs, quicker service and longer UPS lifespan. Startup also registers your UPS, initiates its service record and establishes the essential working relationship between your organization and the Tripp Lite service team.

#### On-Site Warranty Activation

Your basic factory warranty covers defective parts when repairs are performed by an authorized Tripp Lite service technician, but does not include travel and labor. Commissioning activates enhanced 24/7/365 on-site warranty coverage, which includes parts, travel and labor, as well as 24/7 technical support via telephone or email. Working with the Tripp Lite service team ensures you have access to genuine, high-quality OEM parts. It also ensures that service personnel are properly trained and up-to-date on the latest service bulletins and best practices.

### Questions about this Commissioning Service?



**Call Us**

+1 (773) 869-1774



**Email a Service Specialist**

techsupport@tripplite.com



## SERVICE SPECIFICATIONS

|  |   |
|--|---|
| <b>Service Type</b>                              | Commissioning Service                         |
| <b>Service Details</b>                           | Includes On-Site Warranty Coverage            |
| <b>Agreement Duration</b>                        | 1-Year  |
| <b>Product Coverage</b>                          | 3-Phase UPS                                   |
| <b>Scheduled Service Hours</b>                   | Off Business Hours (M-F), Weekends (Sat, Sun) |
| <b>Geographic Coverage</b>                       | US (Lower 48 States)                          |
| <b>Emergency On-Site Service</b>                 | Yes (24/7/365)                                |
| <b>Return for Repair</b>                         | No  |
| <b>On-Site Repair</b>                            | Yes   |
| <b>Preventative Maintenance</b>                  | No  |
| <b>Number of Preventative Maintenance Visits</b> | 0   |
| <b>Travel Included</b>                           | Yes   |
| <b>Labor Included</b>                            | Yes   |
| <b>Parts Coverage</b>                            | Yes   |
| <b>Parts Coverage Details</b>                    | UPS Parts and Batteries                       |
| <b>Battery Replacement Included</b>              | Yes   |

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Tripp Lite for more information. More detailed information on UPS Services is available on Tripp Lite's website. <https://www.tripplite.com/support/services-3phase-ups>

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