



Powering Business Worldwide



SERVICE PART NUMBER: **W08-EW1-247**

Commissioning for 20kVA - 30kVA 3-Phase UPS and Primary Battery in USA - Premium

Commissioning with Startup (Outside Business Hours) and 1-Year 24/7/365 On-Site Warranty Activation for 20kVA - 30kVA 3-Phase UPS in USA (Lower 48 States). Coverage Includes: UPS Parts, Batteries, Labor, Travel and 24/7 Technical Support. Note: Additional Battery Cabinets Cost Extra.

FEATURES & BENEFITS

UPS Startup

Startup helps you verify and document the proper installation and operation of your UPS system to build a solid foundation for improved reliability, higher efficiency, reduced costs, enhanced safety, fewer repairs, quicker service and longer UPS lifespan. Startup also registers your UPS, initiates its service record and establishes the essential working relationship between your organization and the Tripp Lite service team.

On-Site Warranty Activation

Your basic factory warranty covers defective parts when repairs are performed by an authorized Tripp Lite service technician, but does not include travel and labor. Commissioning activates enhanced 24/7/365 on-site warranty coverage, which includes parts, travel and labor, as well as 24/7 technical support via telephone or email. Working with the Tripp Lite service team ensures you have access to genuine, high-quality OEM parts. It also ensures that service personnel are properly trained and up-to-date on the latest service bulletins and best practices.

Questions about this Commissioning Service?



Call Us

+1 (773) 869-1776



Email a Service Specialist

techsupport2@eaton.com



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SERVICE SPECIFICATIONS

Service Type	Commissioning Service
Service Details	Includes On-Site Warranty Coverage
Agreement Duration	1-Year
Product Coverage	3-Phase UPS
Scheduled Service Hours	Off Business Hours (M-F), Weekends (Sat, Sun)
Geographic Coverage	US (Lower 48 States)
Emergency On-Site Service	Yes (24/7/365)
Return for Repair	No
On-Site Repair	Yes
Preventative Maintenance	No
Number of Preventative Maintenance Visits	0
Travel Included	Yes
Labor Included	Yes
Parts Coverage	Yes
Parts Coverage Details	UPS Parts and Batteries
Battery Replacement Included	Yes

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website.

<https://tripplite.eaton.com/support/services-3phase-ups>

1000 Eaton Boulevard
Cleveland, OH 44122
United States
<https://tripplite.eaton.com>

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