

SERVICE PART NUMBER: **TLWFLN72XX-2509UC**

## 2-Year Onsite Service Contract -0-2500 VA UPS, Smart, SMX, SU systems

Our factory-certified and trained service technicians deliver 7x24 support including on-site corrective and preventive maintenance. Next business day and faster response times are only available in certain zip codes.

### FEATURES & BENEFITS

On-site parts and labor coverage for 2 years

- Parts, electronics and UPS batteries coverage
- 24x7 on-site labor coverage, next day response
- Next day shipping
- Technical support

### Questions about this Preventive Maintenance?



**Call Us**

+1 (773) 869-1776



**Email a Service Specialist**

techsupport2@eaton.com

## SERVICE SPECIFICATIONS

<b>Service Type</b>	Preventive Maintenance
<b>Service Details</b>	Includes On-Site Warranty Coverage
<b>Agreement Duration</b>	2-Year
<b>Product Coverage</b>	Single-Phase UPS
<b>Product Coverage Details</b>	0-2500 VA UPS, Smart, SMX, SU Systems
<b>Scheduled Service Hours</b>	24/7/365
<b>Geographic Coverage</b>	US (Lower 48 States)
<b>Emergency On-Site Service</b>	Yes (24/7/365)
<b>Return for Repair</b>	No
<b>On-Site Repair</b>	Yes
<b>On-Site Repair Response Time</b>	Next Business Day
<b>Preventative Maintenance</b>	Yes
<b>Travel Included</b>	Yes
<b>Labor Included</b>	Yes
<b>Parts Coverage</b>	Yes
<b>Parts Coverage Details</b>	UPS Parts and Internal Batteries
<b>Battery Replacement Included</b>	Yes

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website.

<https://tripplite.eaton.com/support/services-3phase-ups>