

SERVICE PART NUMBER: **TLWEBN72XX-7000BC**

2-Year Onsite Service Contract for 0-7000 VA Smart, SMX, SU External Battery Modules (EBMs)

Our factory-certified and trained service technicians deliver 7x24 support including on-site corrective and preventive maintenance. Next business day and faster response times are only available in certain zip codes.

FEATURES & BENEFITS

On-site parts and labor coverage for 2 years

- Parts, electronics and UPS batteries coverage
- 24x7 on-site labor coverage, next day response
- Next day shipping
- Technical support

Questions about this Preventive Maintenance?



Call Us

+1 (773) 869-1776



Email a Service Specialist

techsupport2@eaton.com

SERVICE SPECIFICATIONS

Service Type	Preventive Maintenance
Service Details	Includes On-Site Warranty Coverage
Agreement Duration	2-Year
Product Coverage	Single-Phase UPS
Product Coverage Details	0-7000 VA UPS, Smart, SMX, SU UPS EBMs
Scheduled Service Hours	24/7/365
Geographic Coverage	US (Lower 48 States)
Emergency On-Site Service	Yes (24/7/365)
Return for Repair	No
On-Site Repair	Yes
On-Site Repair Response Time	Next Business Day
Preventative Maintenance	Yes
Travel Included	Yes
Labor Included	Yes
Parts Coverage	Yes
Parts Coverage Details	UPS Parts and Batteries
Battery Replacement Included	No

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website.

<https://tripplite.eaton.com/support/services-3phase-ups>