



Powering Business Worldwide

TRIPP LITE
SERIES

SERVICE PART NUMBER: TL5SW5Y-1750BC

5-Year Extended Warranty and Technical Support for Smart & SMX 0-1750 VA External Battery Modules (EBMs)

Extended Warranty (Depot Exchange) recommended for UPSs below 5 kVA or non-hardwired units - return to factory for exchange. Customer notifies Eaton about a defective unit, Eaton ships a replacement unit overnight. Upon receipt of the new UPS, customer returns the defective unit to Eaton via ground shipment. The freight for both units is paid by Eaton.

FEATURES & BENEFITS

Eaton pays for freight both ways and ships replacement unit overnight.

- Expedited parts coverage for 5 years
- Parts, electronics and UPS batteries coverage
- Next business day shipping
- Technical support

Questions about this Extended Warranty?



Call Us

+1 (773) 869-1776



Email a Service Specialist

techsupport2@eaton.com



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SERVICE SPECIFICATIONS

| | |
|------------------------------|------------------------------------|
| Service Type | Extended Warranty |
| Service Details | Upgrades Standard Factory Warranty |
| Agreement Duration | 5-Year |
| Product Coverage | Single-Phase UPS |
| Product Coverage Details | Smart & SMX 0-1750 VA UPS EBMs |
| Geographic Coverage | US (Lower 48 States) |
| Return for Repair | Yes |
| On-Site Repair | No |
| Preventative Maintenance | No |
| Travel Included | No |
| Labor Included | No |
| Parts Coverage | No |
| Parts Coverage Details | UPS Parts and Batteries |
| Battery Replacement Included | No |

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website.
<https://tripplite.eaton.com/support/services-3phase-ups>

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