

SERVICE PART NUMBER: CSW3Y-SPTC1224

# Extended Warranty and Technical Support with Advanced Depot Exchange for Portable Air Conditioning Units, 12-24K BTU

An extra year of coverage may be exactly what you need!

This extended warranty adds one year to the factory warranty of 12-24K BTU portable cooling units, providing repair or no-charge product replacement. This not only protects you from the unexpected, it also helps you plan your budget, contains your costs and extends your access to Eaton's expert technical support team.

## FEATURES & BENEFITS

Includes:

- Extension of standard factory warranty by one year
- Chicago-based technical support during normal business hours
- Genuine Tripp Lite replacement parts (if applicable)

#### **Important Notes:**

- The terms and conditions of the product's standard factory warranty still apply
- The extended warranty must be purchased within six months of product purchase
- Proof of purchase is required
- The extended warranty does not cover accessories or add-ons

### **Questions about this Extended Warranty?**





Email a Service Specialist techsupport2@eaton.com



## SERVICE SPECIFICATIONS

Service Type	Extended Warranty
Service Details	Extends Standard Factory Warranty
Agreement Duration	1-Year (Factory Warranty Only)
Product Coverage	Air Conditioning System
Product Coverage Details	Portable Cooling Unit 12-24K BTUs
Scheduled Service Hours	Normal Business Hours (M-F, 9AM - 6PM)
Geographic Coverage	US (50 States)
Emergency On-Site Service	No
Return for Repair	No
On-Site Repair	Yes
Preventative Maintenance	No
Travel Included	No
Labor Included	No
Parts Coverage	No
Product Replacement	Yes

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website. <u>https://tripplite.eaton.com/support/services-3phase-ups</u>

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