

WHY CAN'T I SEE QUALITY VIDEO ON MY CONSOLE MONITOR?

Related Products

KVM SWITCHES AND CONSOLE SERVERS

Article Number

000662

The DDC information from the monitor may need to be stored in the connected SIUs. When a computer is connected through the SIU to the KVM console, it is recommended that the DDC function in the OSD be performed. This stores the DDC information of the monitor in the SIU so that it can send the optimal display settings to the connected computer.

Follow these steps to copy the DDC information of the KVM console display into the SIU:

1. Make sure the computer is connected to the KVM console via SIU. (The video may appear corrupted and in the wrong resolution.)
2. Press the Hotkey (default is [Shift] [Shift]) to open the OSD.
3. Press F10 to start the DDC function. A "Please Wait" message will appear for 1-2 seconds while the DDC information is burned to the connected SIUs.
4. Access the connected computers. The connected computers should now refresh their video mode automatically to match the monitor DDC information coming from the SIU. On Windows® 7 and above, the DDC information should be reflected automatically and the screen resolution will change. Other operating systems require a reboot.