

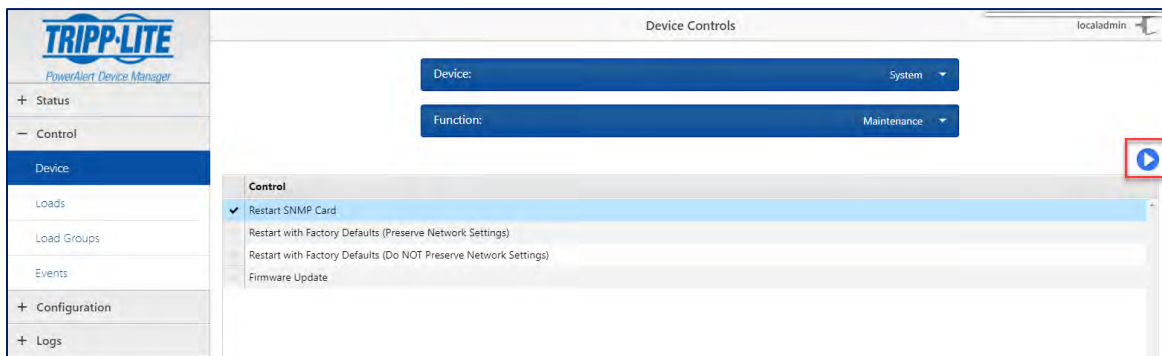
## Upgrading from PADM15.5.x to PADM20

**NOTE: Ensure that the device is running firmware version 15.5.2 or later.**

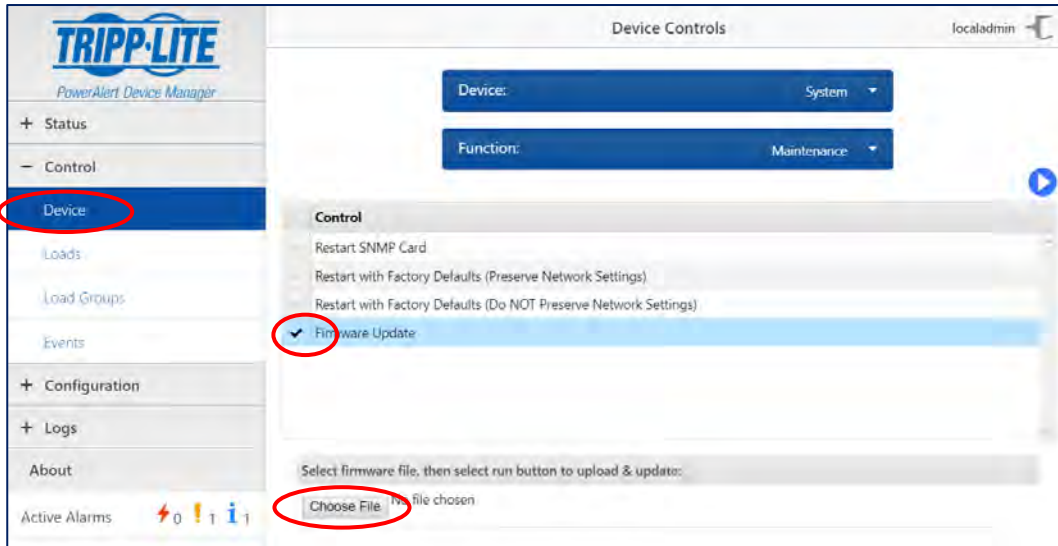
If the device is running firmware version 15.5.1 or earlier, update it to 15.5.7 prior to updating to PADM20. To verify the firmware version in use, look for the PowerAlert Engine Version in the **About** menu item of the device's web interface.



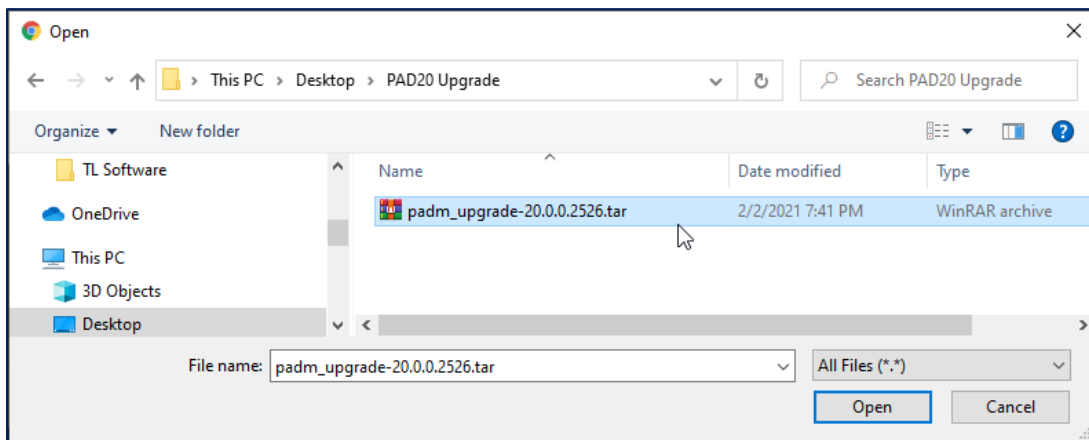
1. A reboot of the LX interface is highly recommended prior to performing the update. In the Control > Device menu item, select the "Restart SNMP Card" option then click the "Run" button, at right. The reboot will require a re-login to the web interface.



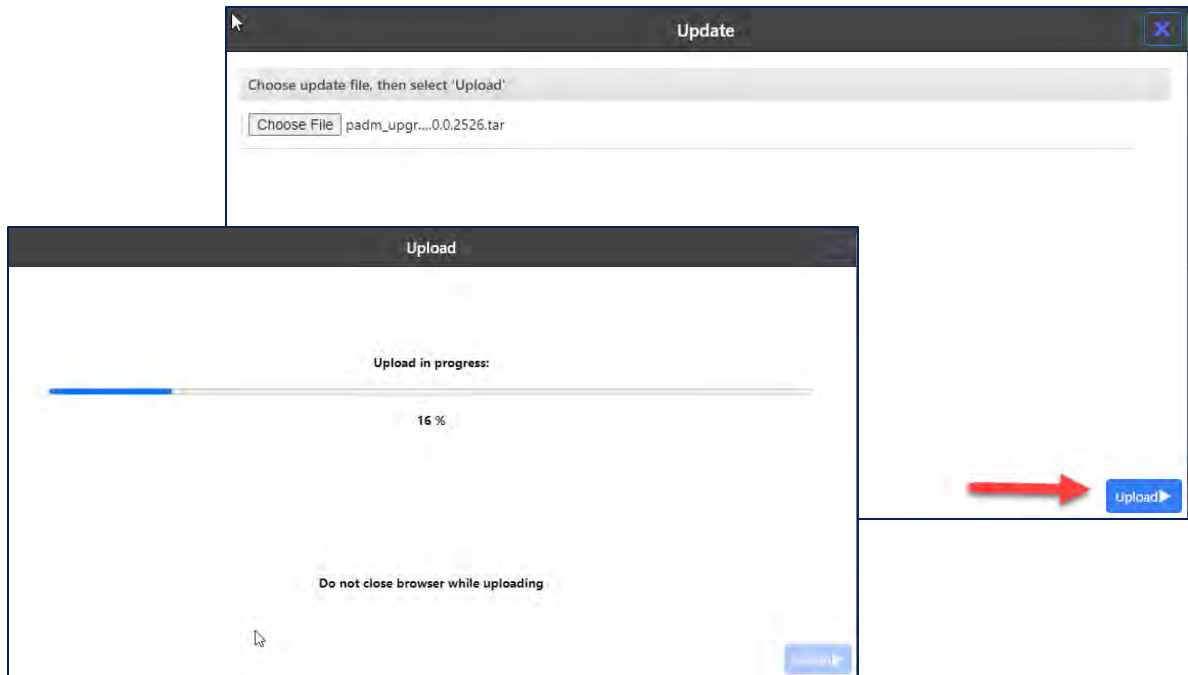
2. In the web interface menu, click on **Control** > **Device** and then select the **Firmware Update** checkbox. The **Choose File** button will appear below the Control menu.



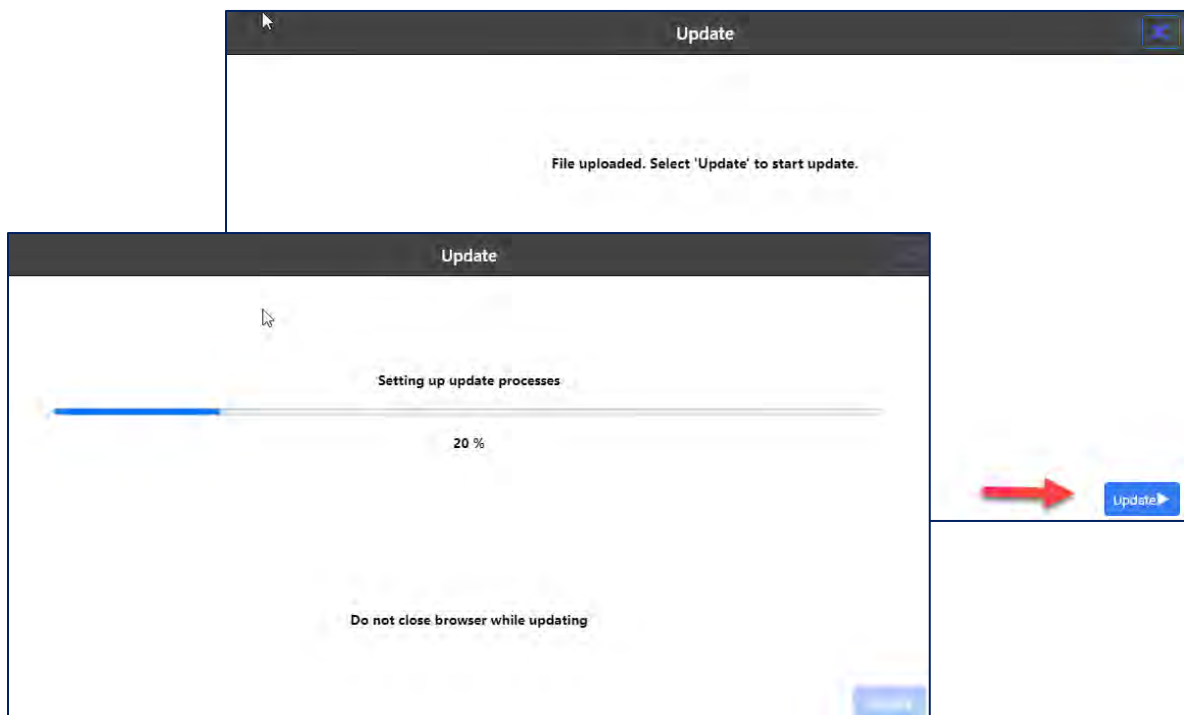
3. Click on the **Choose File** (or **Browse**) button. In the window that appears, navigate to the location where the downloaded **padm\_upgrade-20.0.0.2526.tar** file is stored, then click **Open**. The window will close and return to the device web interface.



4. Click **Upload** in the Update window. A progress bar indicator will reflect the status of the upload.



5. When the upload is complete, click the **Update** Button. A progress bar indicator will reflect the status of the update. Please allow at least 10 minutes for the update to complete.



- When the update is complete, clear the browser cache. Close then re-open the browser and log into the device's web interface again. Note that if the device had a dynamically assigned (DHCP) IP address, the IP address may be different after the upgrade.

