



Powering and Connecting
Your World

“Shelter in Place” Business Continuity Statement.

March 20, 2020

Dear Customers and Partners,

First, I want to thank you for your continued support during this global crisis. As we have done in the past and will continue to do, Tripp Lite is stepping up to challenges beyond our control.

I want to share with you our business continuity position as it relates to the recent “shelter in place” requirements for Illinois. Our business plays a critical role in industry and society. The US Department of Homeland Security (DHS) has issued a memo providing clarity as to the definition of “essential critical infrastructure workers”. Based on the criteria put forth in the memo, Tripp Lite continues to operate our shipping and receiving operations.

While all the sales and marketing functions are currently working from home, they are 100% operational and able to support your business needs remotely.

There will be more information emerging as this situation unfolds, and we will continue to update you accordingly. Thank you again for being a valuable partner to Tripp Lite, we are doing all we can to navigate this difficult time and support your business. Most importantly, please keep yourself and your families healthy.

Sincerely,

Shane Kilfoil
Senior Vice President – Global Sales